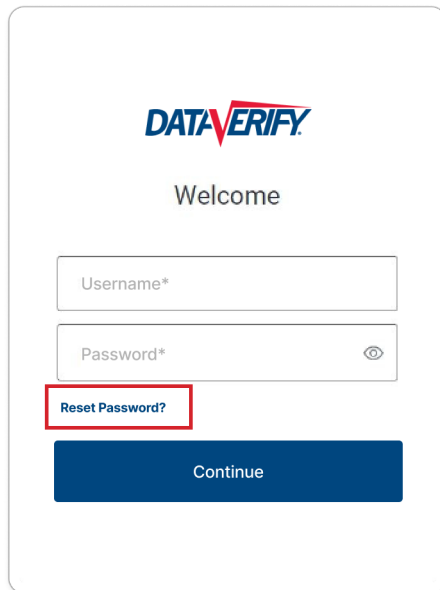


How to Reset Your Password

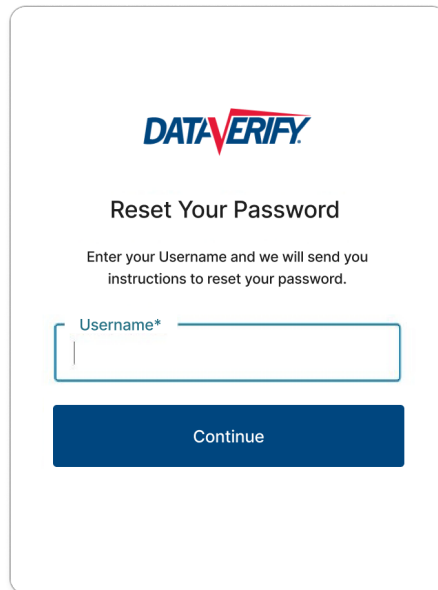
To access the Auth0 drive log in screen, visit <https://drive.dataverify.com/dvweb/auth0/login>.

1. Click 'Reset Password?' and Enter Your Username

Once you are on the new Auth0 login screen, click 'Reset Password?' Enter your Username and click 'Continue'.



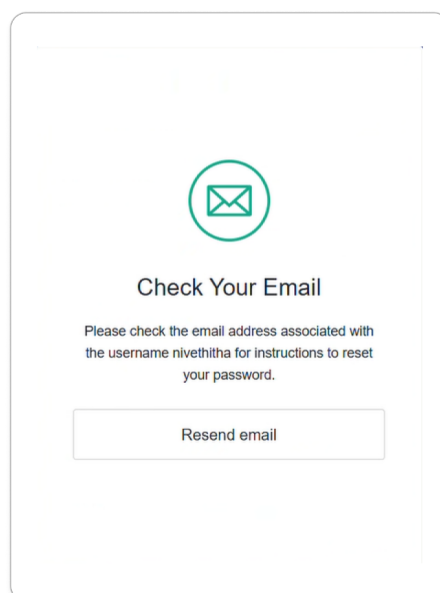
The Auth0 login screen displays the DataVerify logo at the top. Below the logo is the word "Welcome". There are two input fields: "Username*" and "Password*", with an eye icon to the right of the password field. A red box highlights the "Reset Password?" link below the password field. At the bottom is a blue "Continue" button.



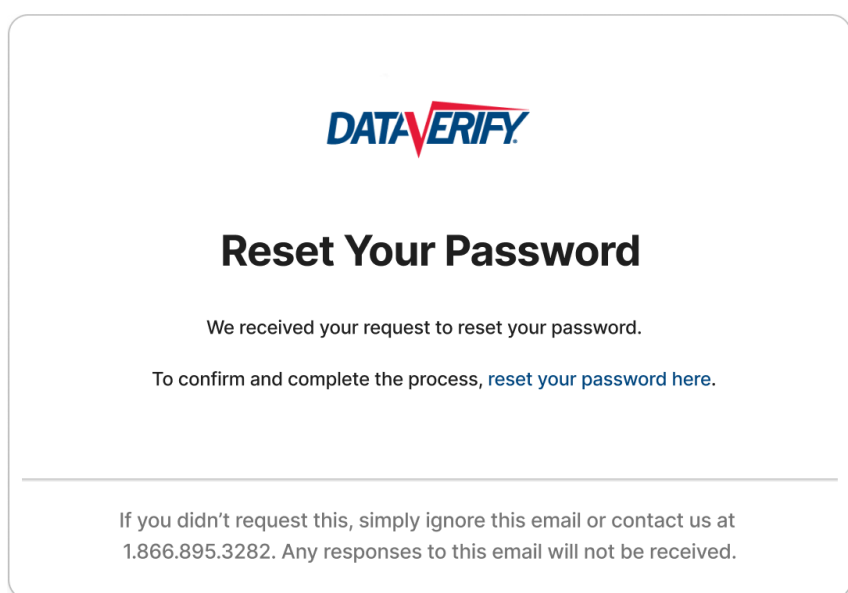
The Auth0 reset password screen displays the DataVerify logo at the top. Below the logo is the heading "Reset Your Password" followed by the instruction "Enter your Username and we will send you instructions to reset your password." There is a single "Username*" input field. At the bottom is a blue "Continue" button.

2. Receive Password Reset Link

Look for an email in your inbox with the subject 'Reset Your Password'. Click 'Reset your password here'.



The email check screen features a green envelope icon in a circle at the top. Below it is the heading "Check Your Email" and the instruction "Please check the email address associated with the username nivethitha for instructions to reset your password." At the bottom is a button labeled "Resend email".



The reset password confirmation screen displays the DataVerify logo at the top. Below the logo is the heading "Reset Your Password" followed by the message "We received your request to reset your password." and "To confirm and complete the process, [reset your password here](#)." At the bottom, a horizontal line separates the main content from the footer text: "If you didn't request this, simply ignore this email or contact us at 1.866.895.3282. Any responses to this email will not be received."

3. Enter Your New Password

Enter your new password, then re-enter to confirm it's correct. Click '**Reset Password**'.



Change Your Password

Enter a new password below to change your password.

New password*

Re-enter new password*

Your password must contain:

- ✓ At least 12 characters
- ✓ At least 3 of the following:
 - ✓ Lower case letters (a-z)
 - ✓ Upper case letters (A-Z)
 - ✓ Numbers (0-9)
 - ✓ Special characters (e.g. !@#%&*)

Reset Password

Password Requirements:

- At least 12 characters
- Would match one of the three:
 - » Lower case letters (a-z)
 - » Upper case letters (A-Z)
 - » Numbers (0-9)
 - » Special characters (e.g. !@#%&*)
- Additional Requirements:
 - » Cannot be last 20 passwords
 - » Cannot contain username or first part of email

4. Confirmation and Return to Login

Once you have created your new password, click '**Back to Login**'. Proceed with your newly created credentials and click '**Continue**'.



Password Changed!

Your password has been changed successfully.

Back to Login



Welcome

Username*

Password*

Reset Password?

Continue